



1029 Lansdowne Road
Charlotte, NC 28270

May 5, 2025

Dear NVFC Members:

The fire service needs your help. As we all know, many decisions are based on data. Unfortunately, we have a big gap in data on fire stations. To fill this void, F.I.E.R.O. developed an in-depth survey (linked below). Yes, we understand that surveys are too numerous and often disregarded. But this survey project is vitally important to the fire service for fire stations to be rightfully considered infrastructure to make them a funding priority.

It is actually two surveys – one for fire department administration (short, less than 5 minutes) and one for a person assigned to the station (longer, very in-depth 30 minutes). The objective is not to see how many people can respond, but rather to get only one response per station. We ask that each fire chief designate one person per station to complete the longer of the two surveys. If your department only has one station, then the fire chief, or appropriate designee, can likely do both surveys.

The outcome of this endeavor will benefit the fire service, local community stakeholders, architects, and researchers. We think it will identify gaps in current station design and help the fire service convince their stakeholders of the improvements needed. We know that there are health and wellness shortcomings in most existing stations, and we hope the data gathered will help promote critically needed improvements. It has been said that “the side with the best data usually wins.” The surveys have been reviewed by nationally known fire service researchers as well as select fire chiefs, local government officials, and architects.

Here are the links to the two surveys:

1. Short part for Administration (less than 5 minutes to complete):

[Administrative Survey](#)

2. Long part for one who works directly in the station (allow 30 minutes for completion)

[In Station Person Survey](#)

For questions, please reach out to info@fieroonline.org. The surveys will remain open through May 31. Thank you so much for your time to improve fire and emergency services.

On behalf of the F.I.E.R.O. Board of Directors,

Robert Tutterow

Robert Tutterow
President